

Stone Countertop Care:

Metropolitan has sealed the stone at time of installation. Additional applications are encouraged and may be required on more porous stone. Liquids such as water should bead on the surface of the countertop, when they stop beading it's a clear indication that sealer should be reapplied.

Sealer may be purchased from Metropolitan. Additional applications are the responsibility of the homeowner.

Countertops should be cleaned with a neutral cleaner. Metropolitan sells neutral cleaner; just ask your salesperson if you wish to make a purchase.

Do not use abrasive, acid or oil based products for cleaning, as they can etch or stain the stone. Regular cleaning will keep your stone looking great for years to come.

THE FIRST CHOICE OF COMMERCIAL AND RESIDENTIAL CONTRACTORS

NORWOOD

505 University Avenue
781.949.8900 | Factory & Showroom

NATICK

10 Mercer Road
508.651.8950 | Showroom

WAKEFIELD

24 Vernon Street
781.246.0745 | Showroom

WATERTOWN

450 Arsenal Street
617.926.8900 | Showroom

Stone Countertop Guidelines:

Congratulations on your stone countertop purchase! It is an investment you will enjoy for years to come.

- Stone is a natural product and therefore has unique characteristics which may result in color, pattern and texture variations. Neither Metropolitan nor our suppliers can be held responsible for the type or amount of variations in your stone.
- **We encourage all parties to view their slabs at our Norwood location to see how your countertops will be laid out.** If Metropolitan fabricators are left to determine your layout, decisions will be based on our own best practices and your countertops will not be redone.

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Template Preparation Checklist:

- Prior to template, the cabinets **must be** permanently secured in place
- Cabinets **must be** leveled to within 1/8" over 10 feet (*Contractors need to be aware of this!*)
- Sink(s) **must be** verified as the correct models and **must be** on site (including apron sinks)
- Contractor **must** install cleats behind dishwashers and other necessary areas
- Countertops **must be** free of any objects
- Older cabinets **must be** secure enough to support the weight of the stone (18 to 22 lbs per square foot is average for 1 1/4" thick stone)
- Free-standing and slide-in stoves **must be** in place and cooktops **must be** on site
- Dishwashers must be on site and in place
- All cutting of cabinets to accommodate sinks, cooktops and stoves **must be** done by contractor, prior to our arrival

Failure to comply with the above guidelines will prevent Metropolitan from being able to create an accurate template. A **Return Visit Charge will be applied to your order and your template date will be rescheduled.*

Installation Preparation Checklist:

- Access to job must be free of snow, ice and debris.
- Faucets, soap dispensers etc., must be on site for dry fitting.
- The industry standard for all seams and joints is 1/8". Please be aware that granite/marble seams will be visible.
- Chips at the edges or corners may be patched, providing the structural integrity of the stone is not affected.

Countertop Retrofit Guidelines:

- It's critical that the cabinet structures below the countertops are level and in good condition to withstand the weight of the new material (21 lbs. per sqft.). A levelness of 1/8" over 10 feet is required. We do use shims at time of install, but excessive shims are not safe and are unsightly.
- We prefer all existing counters removed prior to our template, but we can remove & dispose of existing counters for a fee. Plumbing, gas & electrical disconnects must be done before our arrival
- **If you choose to have us template over existing counters, we are not able to confirm the levelness of your cabinets or make any recommendations. **This is not recommended and more often than not will lead to problems at time of installation.**

These guidelines are recommended to help us produce and install your new countertops in a safe and timely manner.

Thank you for your partnership in this process -- enjoy your purchase.